



# **!!! CRISIS PROCEDURES !!!**

*Keep this with you at all times when at any Girl Scout activity*

## **FOR AN IMMEDIATE HEALTH OR SAFETY ISSUE**

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**(injury, safety/health crisis, or when fire, police or rescue are needed)**

1. **Dial 911 to report the situation**  
**Do not hang up – wait for the operator to end your connection.**
2. **Immediately call the Girl Scout Crisis Line at **1-800-476-0293** to report incident.**  
**You will be asked to:**
  - **Notify parents**
  - **Give all facts**
  - **Provide return phone number(s)**
  - **Wait for further instructions**

## **FOR A GSSNE FACILITIES EMERGENCY**

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**(an alarm sounding, broken exterior door, flooding)**

1. **Immediately call the Girl Scout Crisis Line at **1-800-476-0293** to report incident.**

## **FOR NON-EMERGENCY NEEDS**

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**(technology issues, password requests, contaminated Girl Scout cookies, or other incidents that do not require emergency response)**

1. **Contact GSSNE during business hours at (401) 331-4500 or email [CustomerCare@gssne.org](mailto:CustomerCare@gssne.org).**